Gemini Access
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Gemini System

- Gemini System comprises two main components
  - Capacity Management (including Exit Capacity)
  - Energy Balancing
- Access is provided as part of the accession processes through the Xoserve Customer Lifecycle Team

Access Routes

- Screen access via the IX
  - Controlled by Username/Password
- XP1 token – contingency route to allow access to screens in th event of IX unavailability
  - 1 provided on accession to each organisation
  - Further XP1 tokens can be requested via the Xoserve website
    - http://www.xoserve.com/wp-content/uploads/Chargeable-Gemini-Contingency-Token-Request-_XP1-v8_.pdf

API access

- The Gemini system is configured to allow APIs to both query and provide data.

- APIs that are created are not supported by Xoserve

- In the event that an API is unavailable or is not working then the screen access (either via IX or using the XP1 token) should be used

Contacts

- Information can be found on the Xoserve website at
- www.xoserve.com
- For general enquiries:
- externalrequests.cpm@xoserve.com
- To report a fault/issue:
- 0845 600 0506 or +44121 623 2858
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